



UCLPartners Proactive Care Framework:

Type 2 Diabetes – Managing Diabetes and Cardiovascular Risk

Version 5.1

The Proactive Care Frameworks can be used independently. To request the search tools please visit: [UCLPartners Proactive Care Frameworks - UCLPartners](#)

They can also be used in conjunction with [CVDACTION](#)

Background to the Frameworks



The Challenge of Long-Term Condition Management in Primary Care



Historical challenge in long term condition care:

- Late diagnosis, suboptimal treatment, unwarranted variation
- Lack of self-management support
- Holistic care not always provided



Real world primary care:

- Complexity, multimorbidity and time pressures
- Soaring demand and shifting priorities
- Winter pressures



Pandemic impact:

- Disruption of routine care in long term conditions
- Risk of poorer outcomes for patients and health inequalities
- An increase in health care demand

UCLPartners Proactive Care Frameworks Address Core Challenges in Primary Care

Aim

Help people with long term conditions to stay well longer

Objectives

1. Mobilise data - Identify patients whose care needs optimising and prioritise those at highest risk
2. Harness wider workforce - standardise delivery of holistic proactive care by wider primary care team
3. Support GPs to safely manage workflow, improve care and outcomes by releasing capacity

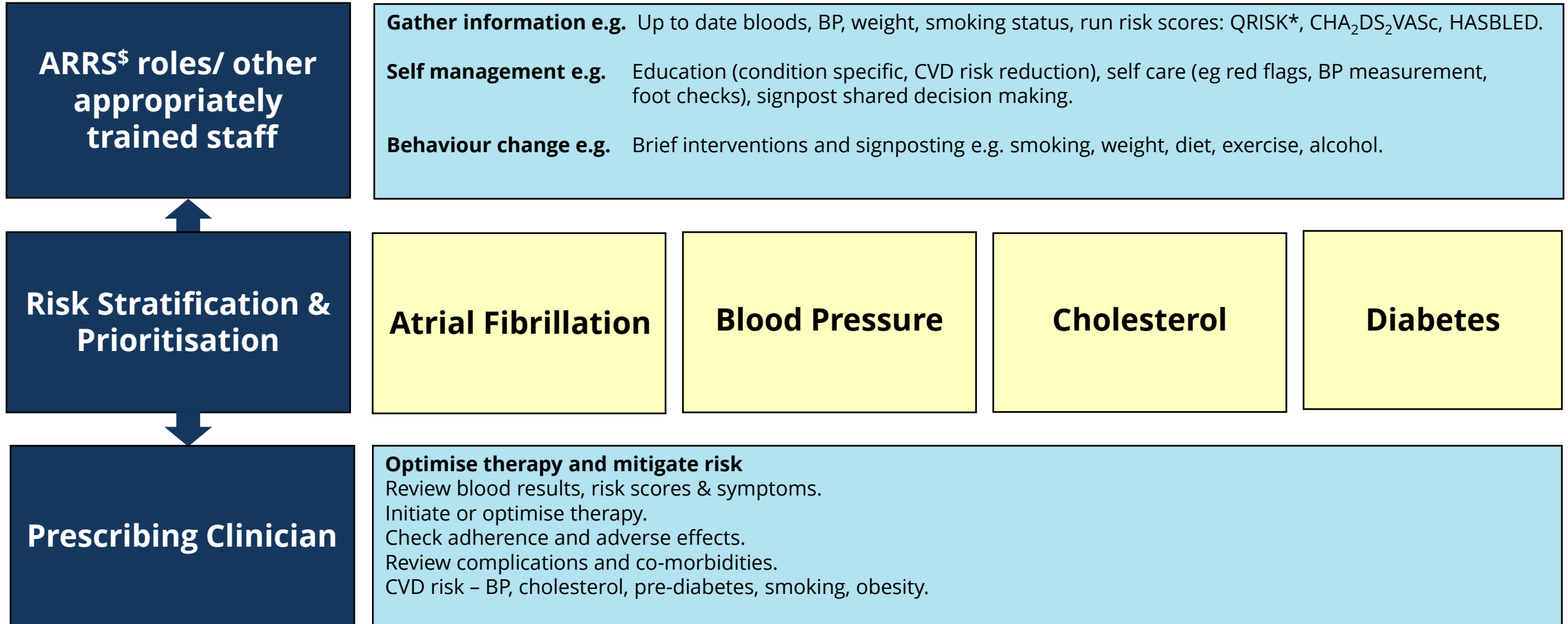
Framework components

- ✓ Risk stratification & prioritisation tools
- ✓ Locally adaptable resources to support real world management
- ✓ Systematic use of wider primary care team (eg ARRS* roles) to deliver structured support for education, self-management and behaviour change

Framework Development

- Led by primary care clinicians
- Based on NICE guidelines and clinical consensus
- Patient and public support

Cardiovascular Disease (CVD) Conditions – Stratification and Management



*QRISK 3 score is recommended to assess CV risk for patients with Severe Mental Illness, Rheumatoid Arthritis, Systemic Lupus Erythematosus, those taking antipsychotics or oral steroids

^{\$}Additional Roles Reimbursement Scheme

Stratification and Management of Type 2 Diabetes



Type 2 Diabetes Stratification and Management

1 Identify & 2 Stratify

This search identifies all patients with T2 Diabetes. These patients are then stratified into priority groups based on HbA1c levels, complications, co-morbidity, social factors and ethnicity

High risk		Medium risk		Low risk
<p>Priority One</p> <p>Hba1c >90 OR</p> <p>Hba1c >75 WITH any of the following:</p> <ul style="list-style-type: none"> • BAME • Social complexity** • Severe frailty • Insulin or other injectables • Heart failure <p>** Social complexity includes Learning disability, homeless, housebound, alcohol or drug misuse</p>	<p>Priority Two</p> <p>Hba1c >75 OR</p> <p>Any HbA1c WITH any of the following:</p> <ul style="list-style-type: none"> • Foot ulcer in last 3 years • MI or stroke/TIA in last 12 months • Community diabetes team codes • eGFR < 45 • Metabolic syndrome <p>(Except patients included in Priority 1 group)</p>	<p>Priority Three</p> <p>Hba1c 58-75 WITH any of the following:</p> <ul style="list-style-type: none"> • BAME • Mild to moderate frailty • Previous coronary heart disease or stroke/TIA >12 months previously • BP≥140/90 • Proteinuria or Albuminuria <p>(Except patients included in Priority 1 and 2 groups)</p>	<p>Priority Four</p> <p>Hba1c 58-75 OR</p> <p>Any HbA1c WITH any of the following:</p> <ul style="list-style-type: none"> • eGFR 45-60 • BP≥140/90 • Higher risk foot disease or PAD or neuropathy • Erectile Dysfunction • Diabetic retinopathy • BMI >35 • Social complexity • Severe frailty • insulin or other injectables • Heart failure <p>(Except patients included in Priority 1, 2 or 3 groups)</p>	<p>Priority Five</p> <p>All others</p> <p>(Except patients included in Priority 1-4 groups)</p>

Type 2 Diabetes Stratification and Management

3 Manage

Healthcare Assistants undertake initial contact for all risk groups to provide; check HBA1C up to date, provide information on risk factors, eg smoking cessation, diet and exercise, waist circumference

High risk	Medium risk	Low risk
<p>GP/Diabetes Specialist/ Nurse</p>	<p>Clinical pharmacist/ Nurse/ Physician Associate</p>	<p>Healthcare Assistant/ other appropriately trained staff</p>
<p>Medication:</p> <ul style="list-style-type: none"> • Adherence • Titration & intensification as appropriate <p>Monitoring</p> <ul style="list-style-type: none"> • Blood sugar control & personal targets • Agree HBA1C targets • Lipids/lipid lowering therapy • BP optimisation • Screen and manage Diabetic Foot Disease and Diabetic Kidney Disease <p>Education (inc online tools)</p> <ul style="list-style-type: none"> • Sick day rules • DVLA guidance • Flu jab <p>Review & Discuss Red flags</p> <ul style="list-style-type: none"> • Vision: floaters/flashing lights • Blood sugar control: hypos • Infections • Signposting and Escalation • Diabetes community +/- secondary care team/advice <p>Recall & Code</p>	<p>Medication:</p> <ul style="list-style-type: none"> • Adherence • Titrate as appropriate <p>Monitoring</p> <ul style="list-style-type: none"> • Blood sugar control • Lipids/lipid lowering therapy • BP optimisation • Screen and manage Diabetic Foot Disease and Diabetic Kidney Disease <p>Education</p> <ul style="list-style-type: none"> • Sick day rules • Signpost online resources • DVLA guidance • Flu jab <p>Review & Discuss Red flags</p> <ul style="list-style-type: none"> • Vision: floaters/flashing lights • Blood sugar control: hypos • Infections • Signposting and Escalation <p>Recall & Code</p>	<p>Medication:</p> <ul style="list-style-type: none"> • Adherence • Explore/ check understanding • Confirm supply and delivery <p>Education</p> <ul style="list-style-type: none"> • Signpost online resources • Risk factors – diet/lifestyle/smoking cessation • DVLA guidance • Flu jab • Advise and signpost re Diabetic Foot Disease <p>Review & Discuss Red flags</p> <ul style="list-style-type: none"> • Vision: floaters/flashing lights • Blood sugar control • Infections • Signposting and Escalation <p>Recall & Code</p>

Hypertension in Patients with Type 2 Diabetes



Detection and Management of Hypertension in Patients with Type 2 Diabetes

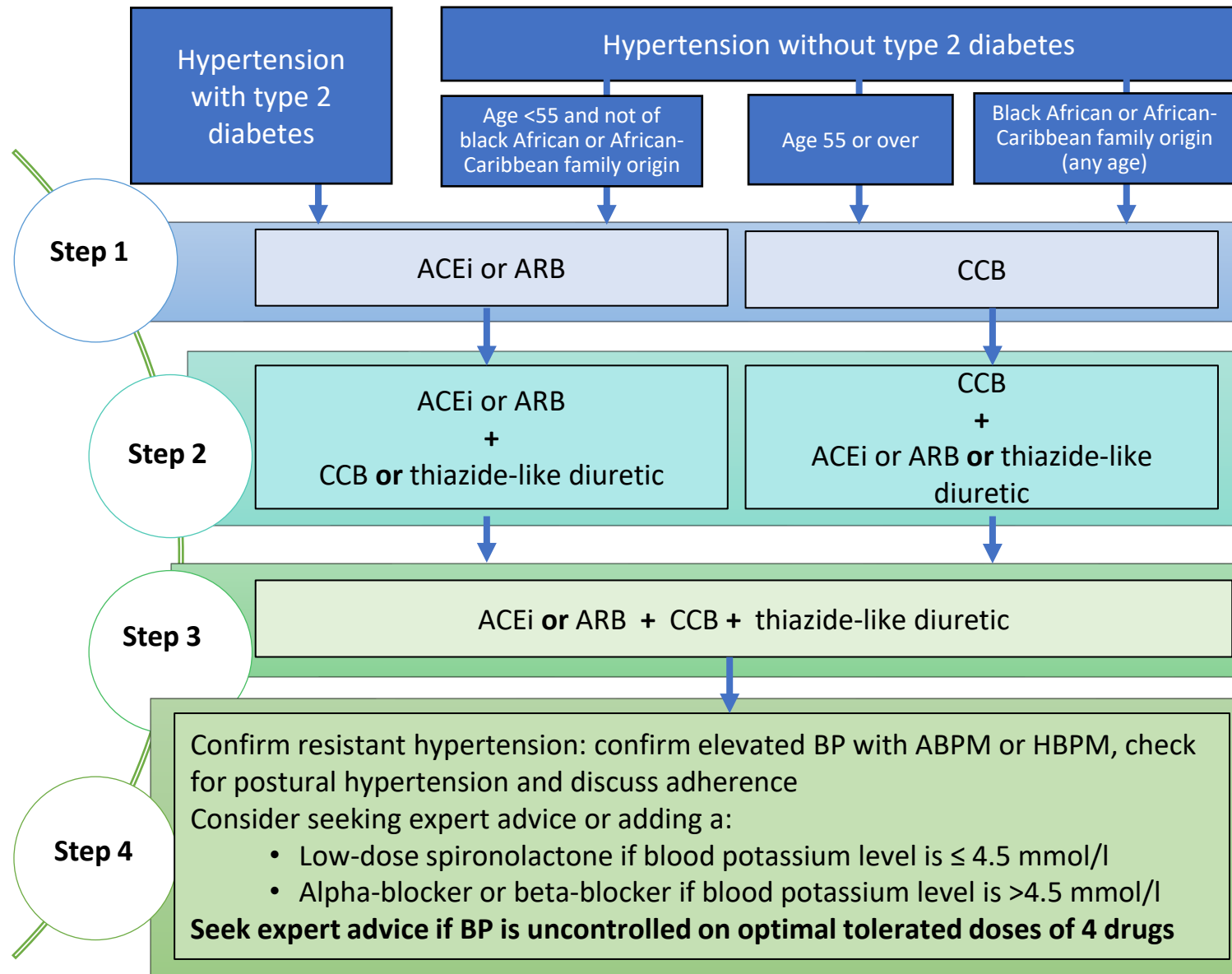
Blood pressure should be checked in patients with Type 2 diabetes to identify undiagnosed hypertension. If hypertension is suspected due to a high BP reading, the diagnosis should be confirmed using ABPM or home BP checks over 7 days.

Checking BP in patients with established hypertension:

- Patients **without** AF:
 - Submit lowest of 3 Home BP readings
- Patients **with** AF:
 - Submit 2 BP readings each morning and evening over 4 days. Calculate the average systolic and diastolic values.
- Please refer to UCLP hypertension pathway for detailed guidance:

<https://uclpartners.com/our-priorities/cardiovascular/proactive-care/cvd-resources/>

NICE Hypertension Treatment Pathway (NG136)



Use clinical judgement for people with frailty or multimorbidity

Offer lifestyle advice and continue to offer it periodically

Monitoring treatment
 Use clinic BP to monitor treatment
 Measure standing and sitting BP in people with:

- Type 2 diabetes or
- Symptoms of postural hypotension or
- Aged 80 and over

Advice people who want to self monitor to use HBPM. Provide training and advice

Consider AMPM or HBPM, in addition to clinic BP, for people with white-coat effect or masked hypertension

BP targets
 Reduce and maintain BP to the following targets:

Age <80 years:

- Clinic BP <140/90 mmHg
- ABPM/HBPM <135/85mmHg

Postural hypotension:

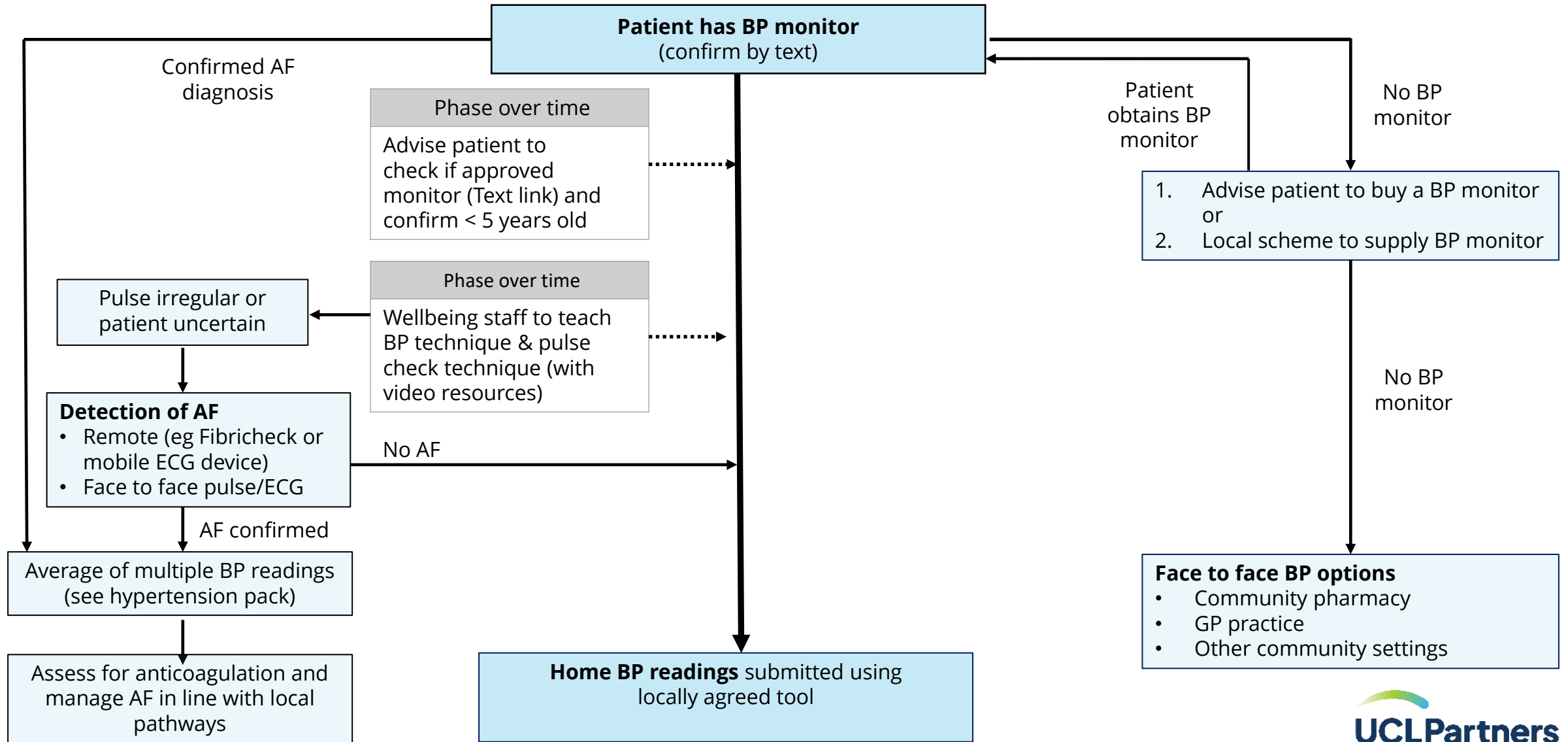
- Base target on standing BP

Frailty or multimorbidity:

- Use clinical judgement

Pathway adapted from NICE Guidelines (NG136) Visual Summary
<https://www.nice.org.uk/guidance/ng136/resources/visual-summary-pdf-6899919517>
 Abbreviations: ACEi: ACE inhibitor, ARB: Angiotensin II Receptor Blocker, CCB: Calcium Channel Blocker, ABPM: Ambulatory Blood Pressure Monitoring, HBPM: Home Blood Pressure Monitoring

Home Blood Pressure Monitoring Pathway





Atrial Fibrillation in Patients with Type 2 Diabetes

Detection and Management of AF in Patients with Type 2 Diabetes

- Palpate pulse and if irregular or patient uncertain:
- Assess for AF using ECG or remote devices:
 - Fibrichck (needs smartphone) www.fibrichck.com and ask them to monitor morning and evening for 7 days
 - Kardia by AliveCor (needs smartphone): www.alivecor.co.uk/kardiamobile
 - MyDiagnostick: www.mydiagnostick.com/
 - Zenicor: <https://zenicor.com/>
- If AF is confirmed, undertake stroke and bleeding risk assessment and anticoagulate as appropriate.
- **Please refer to UCLP AF pathway for detailed guidance:**
<https://uclpartners.com/our-priorities/cardiovascular/proactive-care/cvd-resources/>



Management of Broader Cardiovascular Risk in Type 2 Diabetes: Cholesterol

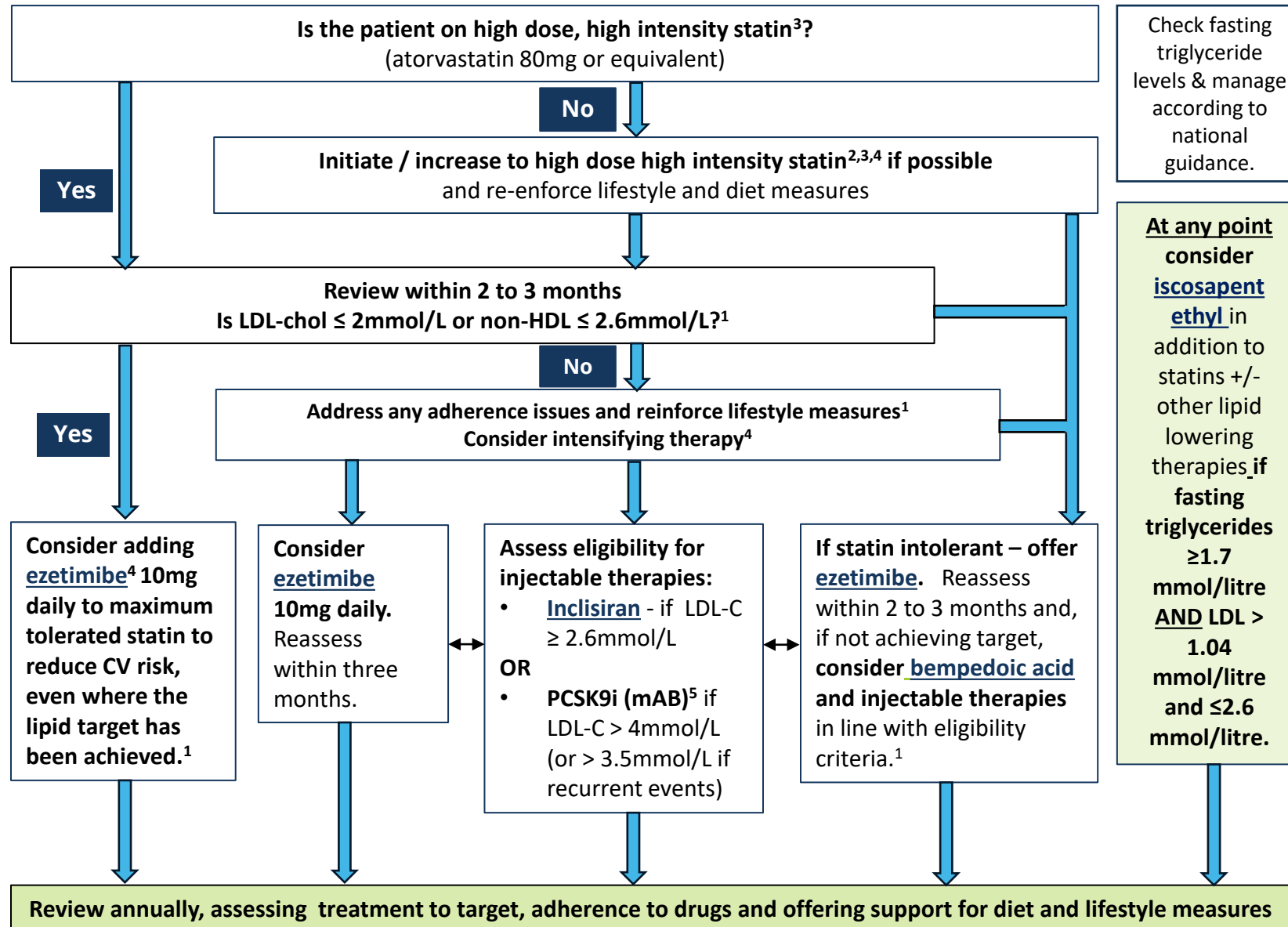
Managing High Cholesterol and Cardiovascular Risk in People with Type 2 Diabetes

The following slides will help clinicians manage the broader cardiovascular risk in people with diabetes:

- **Pre-existing cardiovascular disease**
 - Optimise lifestyle
 - Use of high intensity statins at maximal appropriate dose
- **No pre-existing cardiovascular disease**
 - Optimise lifestyle and lipid lowering therapy as primary prevention in people with:
 - QRisk >10% in ten years
 - CKD 3-5
- **All patients:**
 - Responding to possible statin intolerance
 - Managing muscle symptoms and abnormal LFTs in people taking statins
- Please refer to UCLP lipid pathway for detailed guidance:

<https://uclpartners.com/our-priorities/cardiovascular/proactive-care/cvd-resources/>

Lipid Optimisation Pathway for Secondary Prevention¹



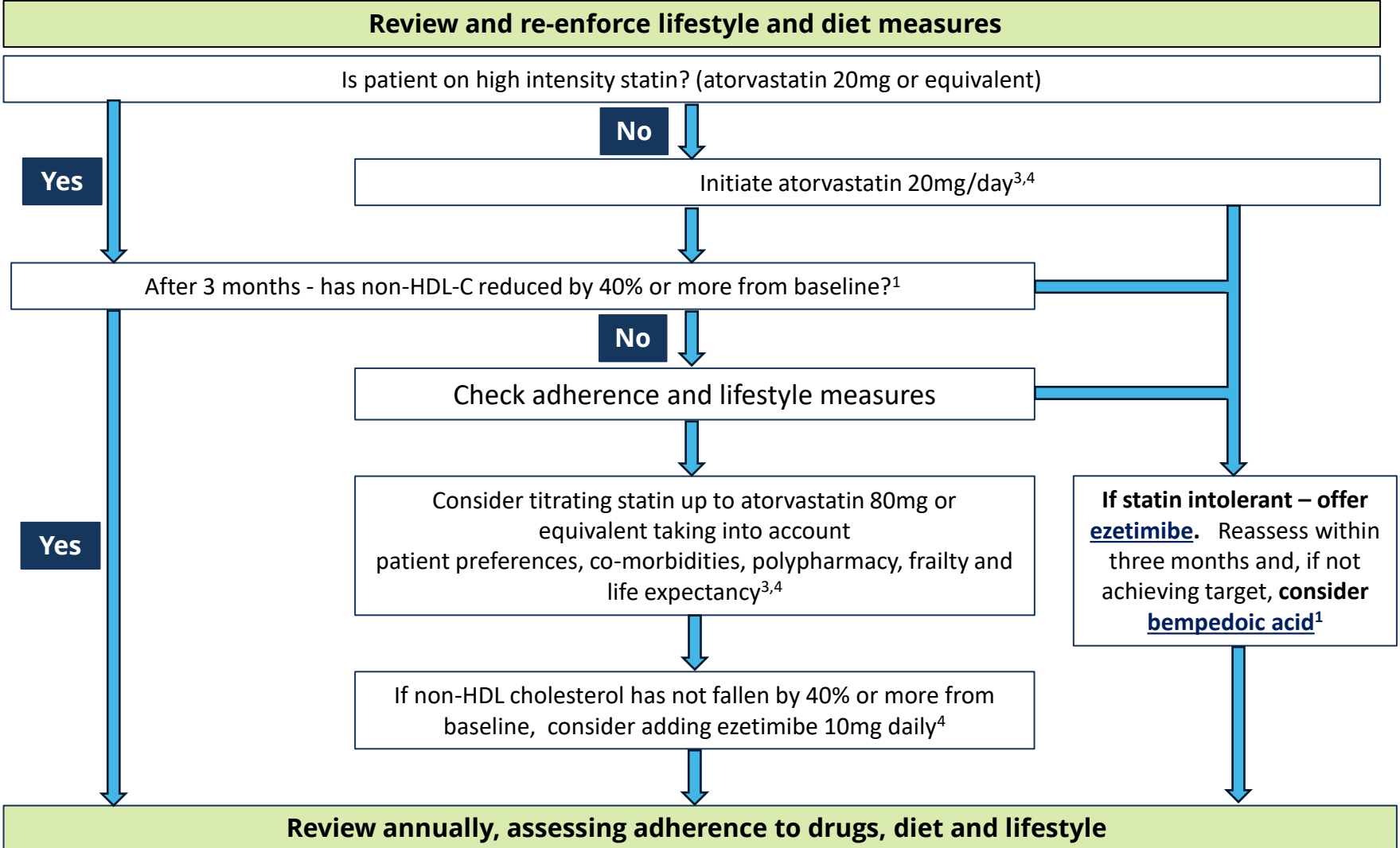
Secondary prevention should be offered to all patients with established CVD¹

High Intensity Statin for secondary prevention³

Atorvastatin	80mg
Rosuvastatin	20mg

1. [NICE NG238: Cardiovascular disease: risk assessment and reduction, including lipid modification](#)
2. Dose may be limited, for example if:
 - CKD: eGFR<60ml/min – recommended starting dose - atorvastatin 20mg
 - Drug interactions
 - Drug intolerance
 - Older age / frailty
3. See [statin intensity table](#).
4. Use shared-decision making and incorporate patient preference in treatment and care decisions.
5. NICE Guidance: [Evolocumab](#), [Alirocumab](#)

Optimisation Pathway for Patients with High Cardiovascular Risk – Primary Prevention^{1,2}



Primary prevention should be offered to all patients with a QRisk $\geq 10\%$ after addressing lifestyle modification (It may also be considered in individuals with QRisk $< 10\%$)¹

Optimal High Intensity Statin for Primary Prevention	
Atorvastatin	20mg
Rosuvastatin	10mg

1. [NICE NG238: Cardiovascular disease: risk assessment and reduction, including lipid modification](#)
2. High cardiovascular risk:
 - QRisk $>10\%$ in ten years
 - CKD 3-5
 - Type 1 Diabetes for >10 years or over age 40
3. See [statin intensity table](#).
4. Use shared-decision making and incorporate patient preference in treatment and care decisions.

Statin Intolerance Pathway

Important considerations

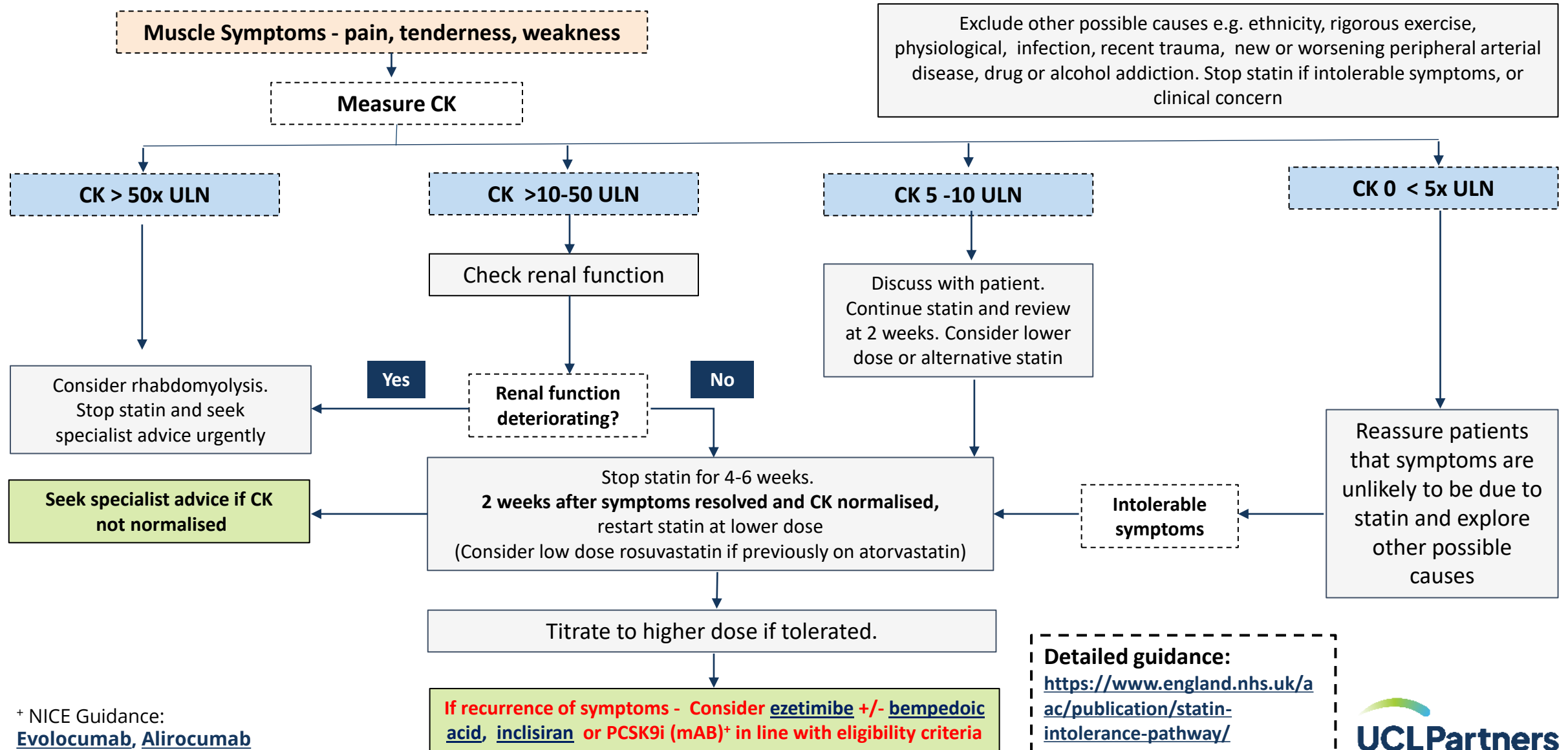
- Most adverse events attributed to statins are no more common than placebo¹
- Consider food and drug interactions which may be contributing to adverse effects – see Summary of Product Characteristics (SmPC)^{2,3}
- Stopping statin therapy is associated with an increased risk of major CV events. It is important not to label patients as ‘statin intolerant’ without structured assessment
- If a person is not able to tolerate a high-intensity statin, aim to treat with the maximum tolerated dose
- A statin at any dose reduces CVD risk – consider annual review for patients not taking statins to review cardiovascular risk and interventions

A structured approach to reported adverse effects of statins

- Stop for 4-6 weeks.
- If symptoms persist, they are unlikely to be due to statin
- Restart and consider lower initial dose
- If symptoms recur, consider trial with alternative statin
- If symptoms persist, consider [ezetimibe](#) +/- [bempedoic acid](#)

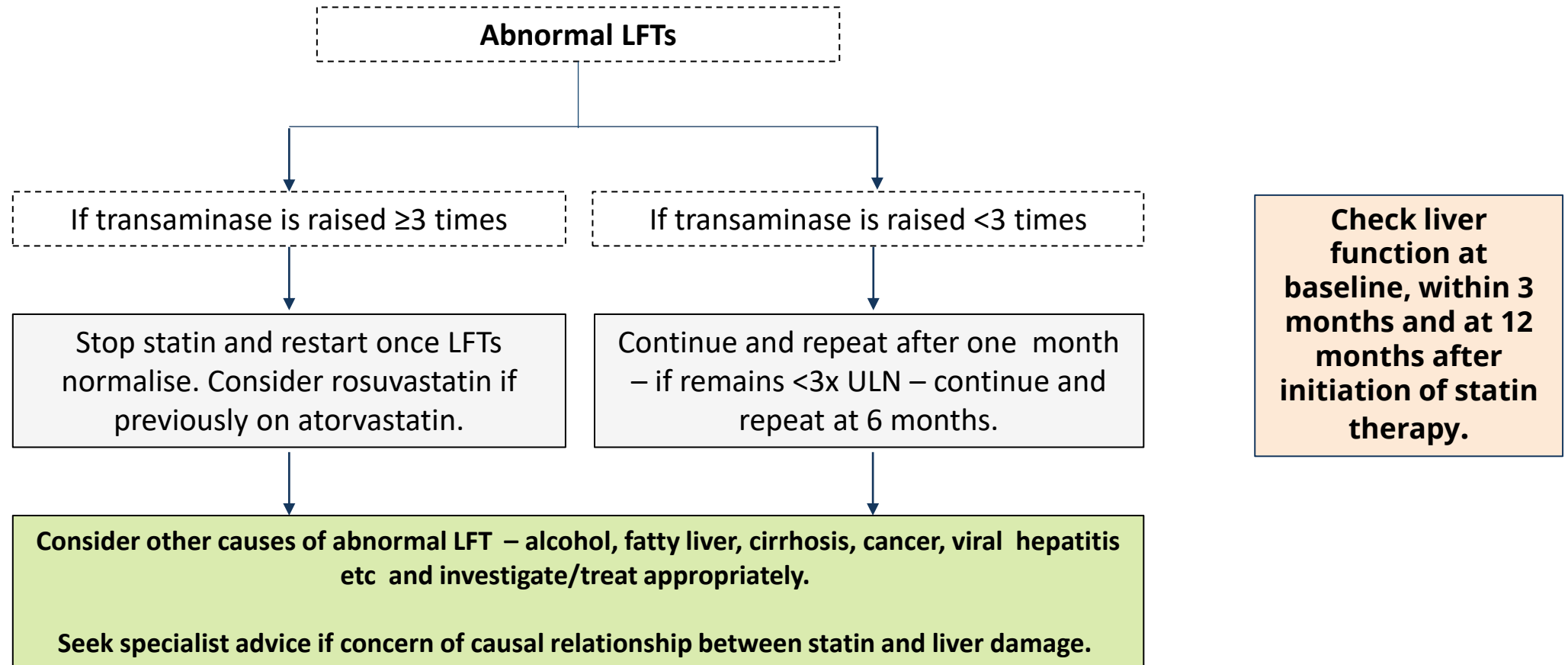
1. (Collins et al systematic review, Lancet 2016)
2. SmPC: Atorvastatin
<https://www.medicines.org.uk/emc/product/5274/smpc#gref>
3. SmPC: Rosuvastatin
<https://www.medicines.org.uk/emc/product/4366/smpc#gref>

Muscle Symptoms Pathway



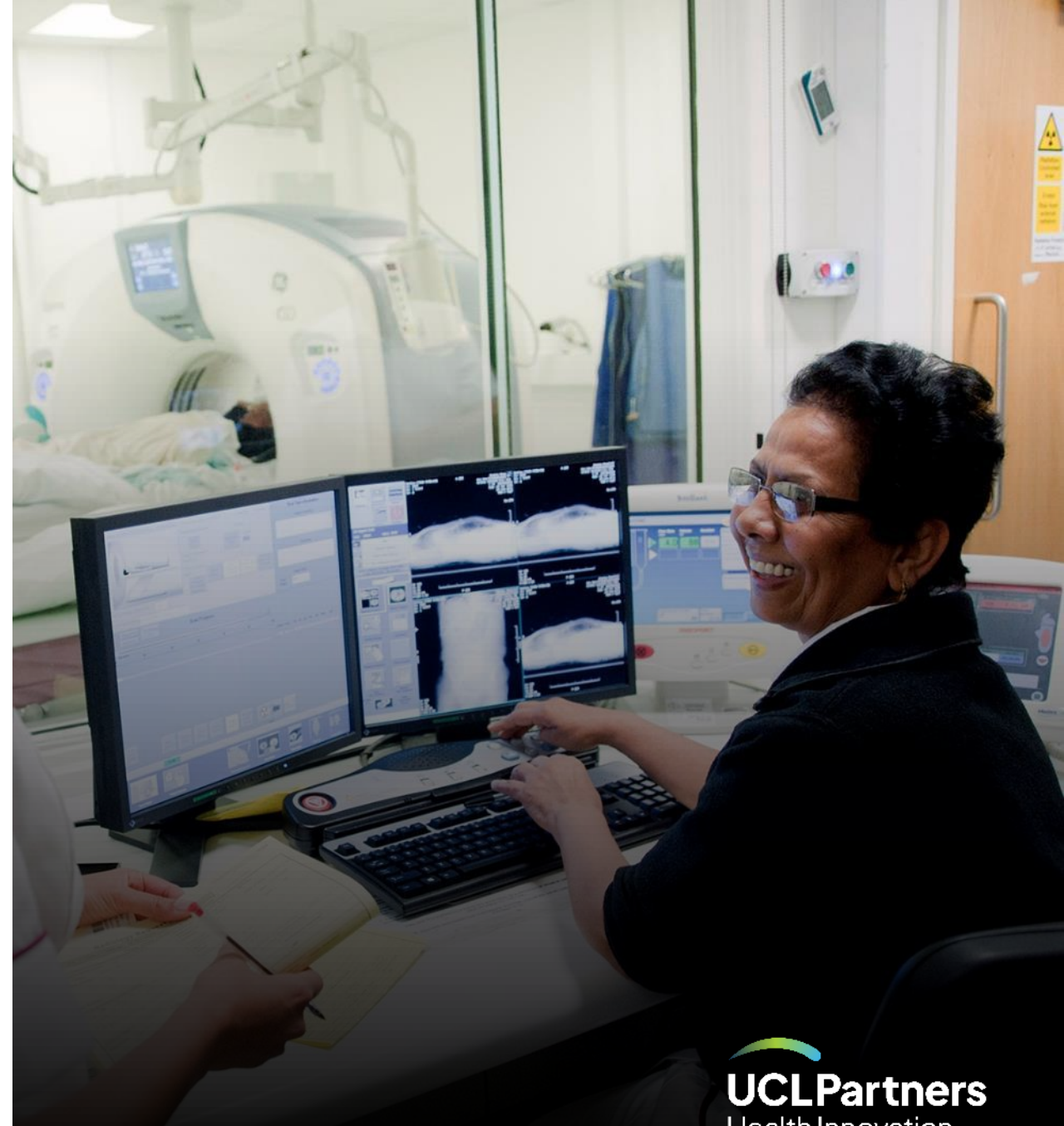
+ NICE Guidance: [Evolocumab](#), [Alirocumab](#)

Abnormal Liver Function Test (LFT) Pathway



- Do not routinely exclude from statin therapy people who have liver transaminase levels that are raised but are less than 3 times the upper limit of normal.
- Most adults with fatty livers are likely to benefit from statins and this is not a contraindication.

Shared Decision-Making Resources



Shared Decision-Making Resources

Benefits per 10,000 people taking statin for 5 years	Events avoided
Secondary Prevention: Major CV events* avoided in patients with pre-existing CVD & a 2mmol/l reduction in LDL	1,000
Primary Prevention: Major CV events* avoided in patients with no pre-existing CVD & a 2mmol/l reduction in LDL	500

**Major CV events = CV death, non-fatal myocardial infarction and non-fatal stroke*

Adverse events per 10,000 people taking statin for 5 years	Adverse events
Myopathy	5
Haemorrhagic Strokes	5-10
Diabetes Cases	50-100

Shared decision-making resources:

- [BHF information on statins](#)
- [Heart UK: Information on statins](#)
- [NICE shared decision-making guide](#)

Statin Intensity Table – NICE recommends Atorvastatin and Rosuvastatin as First Line

Approximate Reduction in LDL-C					
Statin dose mg/day	5	10	20	40	80
Fluvastatin			21%	27%	33%
Pravastatin		20%	24%	29%	
Simvastatin		27%	32%	37%	42%
Atorvastatin		37%	43%	49%	55%
Rosuvastatin	38%	43%	48%	53%	
Atorvastatin + Ezetimibe 10mg		52%	54%	57%	61%

- Low/moderate intensity statins** will produce an LDL-C reduction of 20-30%
- Medium intensity statins** will produce an LDL-C reduction of 31-40%
- High intensity statins** will produce an LDL-C reduction above 40%
- Simvastatin 80mg** is not recommended due to risk of muscle toxicity



Digital Resources

Resources for Patients

Diabetes - the basics

Living with Type 2 Diabetes Video

[Living with diabetes](#)

<https://player.vimeo.com/video/215821359>

What health checks do you need when you have Diabetes

NHS UK video library

<https://player.vimeo.com/video/215816727>

Blood sugar – how to test

[Checking your blood sugar levels](#)

Healthy eating with Diabetes

[10 Tips for healthy eating if you are at risk of Type 2 diabetes](#)

[NHS advice on eating well](#)

[What is cholesterol and how do I lower it?](#)

Type 2 Diabetes and exercise

[Moving more to reduce your risk of type 2 diabetes](#)

[How to get active while living with a health condition](#)

[Get active](#)

[Dance to health](#)

Foot care

[How to look after your feet](#)

Support from others living with Type 2 Diabetes:

<https://healthunlocked.com/>

Mental Well-being

[Every Mind Matters - NHS \(www.nhs.uk\)](#)

Managing blood pressure

[Managing blood pressure at home](#)

[Remote blood pressure monitoring video \(in English and other languages\)](#)

Confidential diabetes helpline: 0345 123 2399

Monday to Friday, 9am to 6pm

Smoking cessation

[NHS support](#), stop smoking aids, tools and practical tips

Alcohol

[Heart UK alcohol guidance](#) & [NHS Drink Less guidance](#)

Digital Resources to Support Healthcare Professionals: Type 2 Diabetes



ACR - home urine testing : Healthy.io <https://healthy.io/urinalysis-products/>

Diabetic Foot Disease:

www.diabetes.org.uk/guide-to-diabetes/complications/feet/taking-care-of-your-feet

Sick day rules:

www.england.nhs.uk/london/wp-content/uploads/sites/8/2020/04/3.-Covid-19-Type-2-Sick-Day-Rules-Crib-Sheet-06042020.pdf

NICE Guidance NG28: Type 2 Diabetes in Adults: www.nice.org.uk/guidance/ng28

Locally commissioned digital tools:

[Healthy.io](#): Albumin-creatinine ratio (ACR) home urine test kits utilising the smartphone camera

[My Diabetes My Way](#): structured education integrating with the GP record

[Oviva Diabetes Support](#): Digital structured education and behaviour change programme including 1:1 remote dietician support

[Low Carb Program](#): Digital support for people with type 2 diabetes to achieve a lower carbohydrate lifestyle



Implementation Support

Proactive Care Frameworks: Implementation & Support Package

Implementation Support is critical to enable sustainable and consistent spread. UCLPartners has developed a support package for the Integrated Care Systems within our geography covering the following components. The resources below can be accessed via the UCLP website: [Proactive care frameworks – UCLPartners](#).

UCLPartners is one of 15 [Health Innovation Networks](#) (HINs) across England and all 15 have a priority around CVD. Please reach out to your local HIN to understand what support they might be able to provide. Please note each varies in its approach and offer.

Search and stratify

Comprehensive search tools for EMIS and SystmOne to stratify patients

- Pre-recorded webinar as to how to use the searches.
- Online FAQs to troubleshoot challenges with delivery of the search tools.

Workforce training and support

Training tailored to each staff grouping (e.g. some ARRS* roles) and level of experience

- **Delivery:** Scripts provided as well as training on how to use these underpinned with motivational interviewing/ health coaching training to enable adult-to-adult conversations.
- **Practical support:** [Recommended training](#) e.g. correct inhaler technique; correct BP technique, Very Brief Advice for smoking cessation, physical activity etc.
- **Digital implementation** support: how to get patients set up with appropriate digital.
- **Education** sessions on conditions.
- **Communities of Practice.**

Digital support tools

Digital resources to support remote management and self-management in each condition.
Implementation toolkits available where required, e.g. MyCOPD.
Support available from UCLP's commercial and innovation team for implementation.

Thank you

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Version Tracker

Version	Edition	Changes Made	Date amended	Review due
2	2.0	<ul style="list-style-type: none"> Incorporated blood pressure and cholesterol management content for patients with multi-morbidity Updated slide 3 to highlight a focus on virtual delivery where appropriate 		
3	3.0	<ul style="list-style-type: none"> Added option of bempedoic acid Added slides on Atrial Fibrillation 	August 2021	February 2022
4	4.0	<ul style="list-style-type: none"> Introduction slides updated HCA roles amended to ARRS roles Lipid pathway treatment targets updated to align with NICE and AAC guidance Website links checked and updated 	December 2022	December 2023
4	4.1	<ul style="list-style-type: none"> Updated cholesterol pathway slides Amended introduction slides and updated resources links 	September 2023	September 2024
5	5.0	<ul style="list-style-type: none"> Updated cholesterol pathway slides to align with NICE Updated implementation slide 	January 2024	January 2025
5	5.1	<ul style="list-style-type: none"> New UCLP branding applied 	April 2024	April 2025