

Hello, I'm Eli Gumble, Simulation Technician Lead at the London Simulation Network. I'm here to tell you about my project with a title which will make sense later: Blueprints for harmonisation. Before we go any further and because I couldn't find a good place to fit it in, this project in its current form only involves the London region.

The situation

- Simulation technician job descriptions are inconsistent across organisations, being decided by individual centres based on specific needs and budget
- There has been interest in the simulation community for a project to increase standardisation/harmonisation in simulation technician job descriptions for a while
- The LSN has hired me to lead on that
 - Eli Gumble BEng RSciTech
 - 6 years of experience as a simulation technician at GOSH

The situation as it stands is that simulation technician job descriptions don't show full consistency across organisations. A technician in one centre may exhibit very different skills to those at another centre and therefore moving between organisations could be more difficult. From organisations' point of view, replacing outgoing technicians may be difficult for the same reasons. Standardisation could make the job one which is more widely understood and a career which more people consider.

It's an in demand piece of work but it looks difficult. Good luck to whoever has to sort this one out.

(sigh) forgot it was me. Hello, I'm Eli Gumble, I am a registered science technician with 6 years of simulation technician experience at GOSH. Let's see how I tackled this.

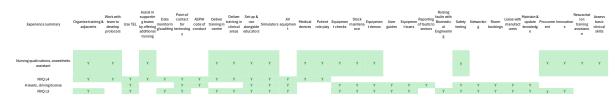
Initial approaches

- Task mining
- Interviews
- NHS job profiles
- Framework comparisons

To begin with, I experimented with a few methods of quantifying all the facets of technician jobs.

Task mining

- Search through individual job descriptions, identify tasks and add them to a checklist
- Thorough but messy:



- Yes/no binary checklist doesn't give much insight
- Informed later stages of the project

Starting with task mining: I read through some descriptions and when I identified a task, I picked it out and added it to a list, checking it off for each description analysed.

The obvious drawbacks are the risks of duplication, the potential need to reanalyse old descriptions and the possibility of the list getting very long. In addition, each responsibility is a yes/no so there's no room for varying levels of responsibility.

While this wouldn't be what I used going forward, it was helpful in terms of knowing that I needed a finite list to begin with and with finding responsibilities to add to this finite list of responsibilities.

Interviews

- Would have given free-form anecdotal answers, which would be difficult to analyse
- Interview questions were still written and asked to technicians on site visits for insights

I then considered taking notes from interviews with technicians. Briefly, though, because that amount of free-form answers is difficult to analyse.

I still did some informal interviews and noted down some interesting things about routes to the job and particular issues faced by technicians, plus it's always beneficial to make them feel seen and valued by the network, which on my site visits I feel like I've done.

NHS Job Profiles

- Most relevant profile is Medical Engineering Technician, last updated 2004
- Time consuming to work out 16 factors with long, varying options for each factor
- Not fully obvious from job description which levels of factor each point corresponds to
- Employers less willing/able to share job profile matching documents
- Profile matching is often done by professional independent bodies – what chance do I have?



I then found out about NHS job profiles, which is an NHS-wide framework for assessing the banding of any job within the NHS, with a system of points and point ranges for each band. I liked the idea of this: it's robust, it's widely used and the points make me feel like I'm watching Eurovision.

Most simulation technician jobs seemed to be based on the Medical Engineering Technician profile, last updated in 2004, so I thought there might be grounds to create a new simulation technician profile. Well, if it happens, it won't be me that does it.

This image is one of the 16 factors you have to assess each job description for. 6 multi-sentence responsibility levels with footnotes, new sets of paragraphs for each factor. This would have taken ages.

It's also not fully obvious where each description lies on these factors and employers weren't able or willing to share their matching documents with me. No wonder independent bodies charge so much for this service.

But the robust framework was an idea to build on.

ASPiH Standard 3

Roles & Responsibilities of a Simulation Technician, Lowther & Armstrong

- Last updated 2023, a document detailing observed responsibilities, categorised into core, additional and in situ groupings
- These responsibilities were made into a framework against which jobs could have their involvement with each factor evaluated
- Some more factors based on responsibilities observed in UK technician jobs were added
- Median values form a job "blueprint" for each band
 - "blueprint" was chosen because "profile" is already taken and "character sheet" is not as self-explanatory to others as it is to me

So I went looking for a similar technician responsibility framework and found a document by Lowther & Armstrong which I later learned was linked in ASPiH Standard 3. It's recent, it's based on simulation technicians and it divides responsibilities into core, additional and in situ groupings. I extracted the individual responsibilities and made them into a framework against which job descriptions could be compared based on involvement with each factor. I also added some factors based on responsibilities in UK jobs I had observed in my career and my task mining phase.

The idea would be that I take involvement scores for each responsibility and for each band, take a median value for each responsibility to make what I'm calling a blueprint because profile is already in use for NHS profiles and I wanted to call it a character sheet but not everyone is as familiar with role playing games as I am.

The framework factors 38 in total

Core (7)	Additional (14)	In Situ (5)	Not on original list (12)
AV support Equipment setup & breakdown Manikin software operation during scenarios Manikin software programming Simulator maintenance Use of recordings for debriefing Video production	Creation of equipment user guides Development & maintenance of scenarios Hardware management, maintenance & implementation Inventory management Lead/assist with training for faculty Learning/centre management systems Ordering of soft supplies & assets Preparing & applying moulage to humans Preparing & applying moulage to simulators Report creation - evaluations, registrations, centre data Research, purchase, implementation of new technologies Scheduling simulation activities Software management, maintenance & implementation Using & maintaining medical equipment	Interfacing with department schedulers to ensure room availability Portable AV devices Recruitment of plants/participants Strict accounting & separation of simulated supplies from live medical supplies Supporting hospital quality improvement initiatives	ARIVIR content creation Clinical Skill teaching/assessment Contributing to centre's social mediaccounts Equipment loans Innovation projects Managing centre webpages Orientation to simulated environment Pre-course admin & material preparation Production of promotional materials for courses Role play in scenarios Simulation group inbox Wet lab

These are the responsibilities from the document in their original groupings. If you think about what the technicians you know do, you'll have an idea of how accurate these are.

The form				
		e rate yo ach task		
Task	None	Basic	Intermediate	Advanced
Creation of equipment user guides				
Development & maintenance of scenarios	1/2	AS S		
Hardware management, maintenance & implementation	8	1		
Inventory management	27			

This is what the form looks like. There are 2 ways in which I collected data: self-reports, where technicians filled out the form based on their own experiences, and job description evaluations, where I read through descriptions and judged the involvement level from that. Essentially, it's one multiple choice question 38 times and it takes 5-10 minutes.

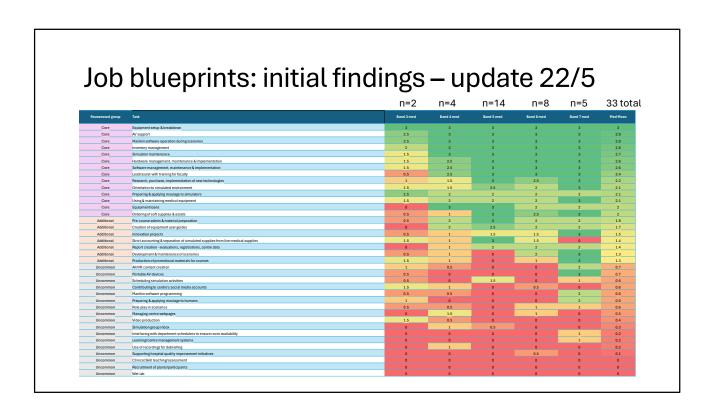
Answer key

Involvement	When this task is done	Score
None	Someone else does it/it never needs to be done	0
Basic	I am not wholly responsible but still involved	1
Intermediate	I am responsible for doing this independently but not often or often but not independently	2
Advanced	I am responsible for doing this independently and regularly	3

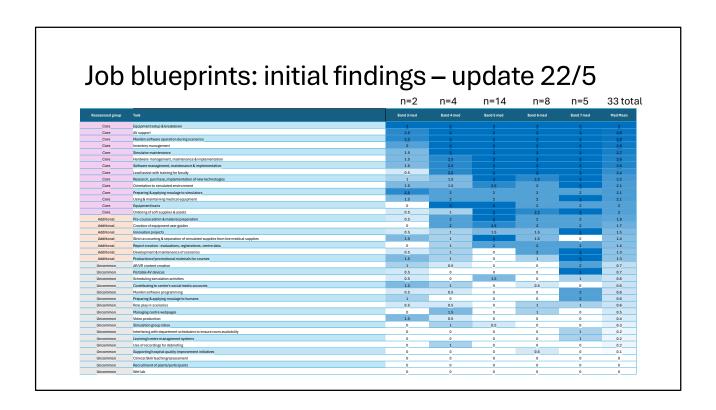
The answer key is here: tasks are rated on a system of the most relevant ending of the sentence "when this task is done..."

D										
Raw data										
riavv data										
Task	Average	Median	JD13							
Creation of equipment user guides	1.75	2	0	JD19 2	JD20	JD (?)17 3	JD 2	In person 2	JD2 2	JD3 2
Development & maintenance of scenarios	1.63	2	2	2	0	2	1	2	2	2
Hardware management, maintenance & implementation	2.75	3	2		2	2	3	3	3	2
Inventory management	3.00	3	3	3	3	3	3	3	3	3
Lead/assist with training for faculty	2.38	3	1	3	3	3	2	1	3	3
Learning/centre management systems Ordering of soft supplies & assets	0.50 2.38	2.5	3	3	0	3	0 2	1	0 2	0
Preparing & applying moulage to humans	0.50	0	0	0	0	0	0	2	1	1
Preparing & applying moutage to simulators	2.13 1.75	2	2	2	2	2	2	2	2	3
Report creation - evaluations, registrations, centre data		2.5	1	3	0	3	1	0	3	3
Research, purchase, implementation of new technologies	2.38	2.5	3	3	3	3	1	2	2	2
Scheduling simulation activities Software management, maintenance & implementation	1.00 2.63	3	0 2	3	3	3 2	2	2	0	0
sortware management, maintenance & implementation	1.88	2	2	3	2	3	0	3	2	0
AV support	3.00	3	3	3	3	3	3	3	3	3
Equipment setup & breakdown Manikin software operation during scenarios	2.88 2.88	3	3	3	3	3 2	2	3	3	3
Manikin software programming	1.00	0	0	0	0	0	0	3	2	3
Simulator maintenance	2.50 0.50	3	3	3	3	2	3	3	3	0
Use of recordings for debriefing Video production	0.75	0	0	0	3	0	1	2	0	0
	0.75	0								
Interfacing with department schedulers to ensure room availability Portable AV devices	0.25	0	0	0	3	0	0	2	0	0
Recruitment of plants/participants	0.25	0	0	0	0	0	0	0	2	0
Strict accounting & separation of simulated supplies from live medical supplies	1.38	1.5	0	2	2	3	,	,	2	
Supporting hospital quality improvement initiatives	1.13	0.5	2	0	0	3	1	3	0	0
AR/VR content creation Clinical Skill teaching/assessment	0.13 0.63	0	0	0	0	0	0	1 2	0	0
Dunical Skill teaching/assessment Contributing to centre's social media accounts	1.00	0.5	0	0	3	0	0	1	2	2
Equipment loans	1.75	2	0	3	3	3	3	1	1	0
Innovation projects	1.38 1.38	1.5	2	2	1 3	0	0	2	3	0
Drientation to simulated environment	2.00	2	3	1	1	2	3	3	2	1
Pre-course admin & material preparation	2.25	2	2	2	3	3	1	2	3	2
Production of promotional materials for courses Role play in scenarios	1.50 1.13	1	0	0	3	3	0	3	2	3
Simulation group inbox	0.75	ō	0	0	3	0	0	3	0	0
Wet lab	0.00	0	Ö	0	0	Ö	0	0	0	0

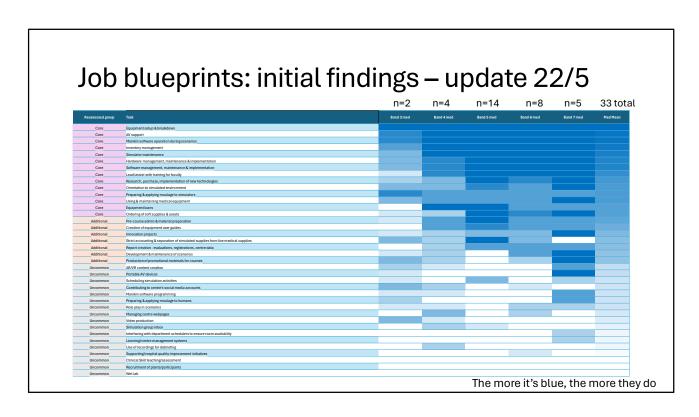
Once the scores are in, they look like this. I urge you all to learn conditional formatting in Excel, it's great. The colours also allow us to quickly spot outliers – jobs which maybe shouldn't be classified as technicians. In this group, no outliers but we'll get to one later. The median values of each column are taken and presented for jobs of each banding.



And they look like this. And since these are blueprints, let's make them blue.



These are the preliminary blueprints, based on what is currently a small sample size. Columns are bands from band 3 up to 7 and the last column is the mean of those columns. It's hard to make sense of with so many small numbers so here it is with just colours.



The key is that the more it's blue, the more they do. We have the expected trend that as band increases, the blue gets deeper for a number of responsibilities but that's not the case all across the board.

Interpretation

 Based on mean value of median values for each band, a new grouping of tasks can be made:

New grouping	Median mean valu	When this task is done	Score
Uncommon	0-0.9	Someone else does it/it never needs to be done	0
Additional	1.0-1.9	I am not wholly responsible but still involved	1
Core	2.0-3.0	I am responsible for doing this independently but not often or often but not independently	2
33.3		I am responsible for doing this independently and regularly	3

• A spreadsheet exists where means are recalculated and groupings are reassessed whenever new JDs are added

Now for interpreting this data. Based on how the average values fit into the score brackets, we can reassign factors into new groupings, which are fluid and will be recalculated whenever new data gets added.

The framework factors: New overall groupings

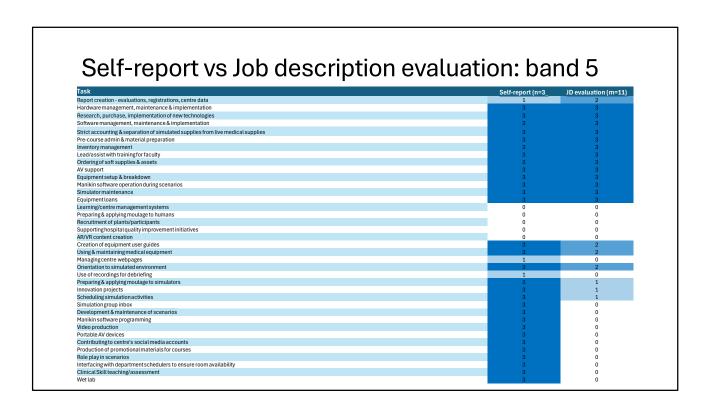
Core (14)	Additional (7)	Uncommon (17)		
AV support	Creation of equipment user guides	AR/VR content creation		
Equipment loans	Development & maintenance of	Clinical Skill teaching/assessment		
Equipment setup & breakdown	scenarios	Contributing to centre's social media		
Hardware management, maintenance &	Innovation projects	accounts		
implementation	Pre-course admin & material preparation	Interfacing with department schedulers		
Inventory management	Production of promotional materials for	to ensure room availability		
Lead/assist with training for faculty	courses	Learning/centre management systems		
Manikin software operation during	Report creation - evaluations,	Managing centre webpages		
scenarios	registrations, centre data	Manikin software programming		
Ordering of soft supplies & assets	Strict accounting & separation of	Portable AV devices		
Orientation to simulated environment	simulated supplies from live medical	Preparing & applying moulage to human		
Preparing & applying moulage to	supplies	Recruitment of plants/participants		
simulators		Role play in scenarios		
Research, purchase, implementation of		Scheduling simulation activities		
new technologies		Simulation group inbox		
Simulator maintenance		Supporting hospital quality improvemen		
Software management, maintenance &		initiatives		
implementation		Use of recordings for debriefing		
Using & maintaining medical equipment		Video production		
		Wet lab		

So as it stands, a technician of an unknown band could be expected to have this kind of skillset, with core being their strongest activities, additional being done slightly less and uncommon rarely or potentially never. We can also look at this as a way of structuring training courses, with focus on the core, slightly less time dedicated to additional and maybe supplementary outside courses on the uncommon.

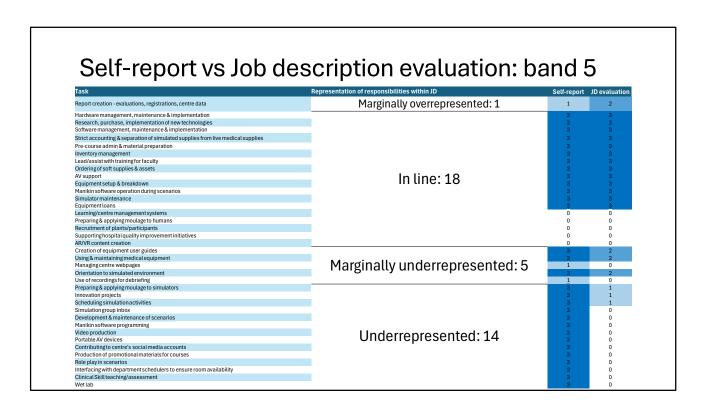
Band 5 blueprint based on current findings

Cor	e (18)	Additional (2)	nmon (18)		
AV support Equipment loans Equipment setup & breakdown Hardware management, maintenance & implementation Inventory management Lead/assist with training for faculty Manikin software operation during scenarios Ordering of soft supplies & assets Pre-course admin & material preparation Research, purchase, implementation of new technologies Simulator maintenance	Software management, maintenance & implementation Strict accounting & separation of simulated supplies from live medical supplies Creation of equipment user guides Orientation to simulated environment Preparing & applying moulage to simulators Report creation - evaluations, registrations, centre data Using & maintaining medical equipment	Innovation projects Scheduling simulation activities	AR/VR content creation Clinical Skill teaching/assessment Contributing to centre's social media accounts Development & maintenance of scenarios Interfacing with department schedulers to ensure room availability Learning/centre management systems Managing centre webpages Manikin software programming Portable AV devices	Preparing & applying moulage to humans Production of promotional materials for courses Recruitment of plants/participants Role play in scenarios Simulation group inbox Supporting hospital quality improvement initiatives Use of recordings for debriefing Video production Wet lab	

To look at an individual band blueprint, let's take band 5, which has most data. The core for band 5s is large, with uncommon being equally large to balance it out. Someone structuring a job description for a band 5 could use this to plan what to put in it and make clear the level of responsibility involved in each task.



Something else we can look at is how technicians report their own responsibilities vs what job descriptions say. Here are those 2 medians separated for band 5s, self-reported scores on the left and values from descriptions on the right. Some similarities but equally, some differences.



One task is represented a little more in descriptions than is experienced in practice, 18 are level, while we have a substantial group of tasks done much more than job descriptions would suggest. Here they are in more detail.

Underrepresented responsibilities according to self-reports: Band 5

Preparing & applying moulage to simulators Innovation projects Scheduling simulation activities Simulation group inbox Development & maintenance of

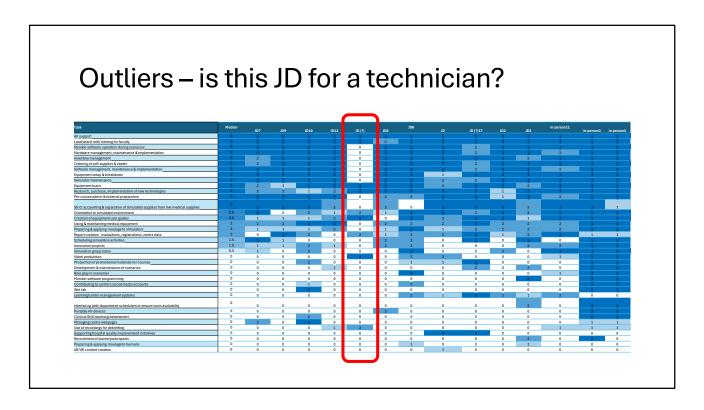
Manikin software programming Video production

scenarios

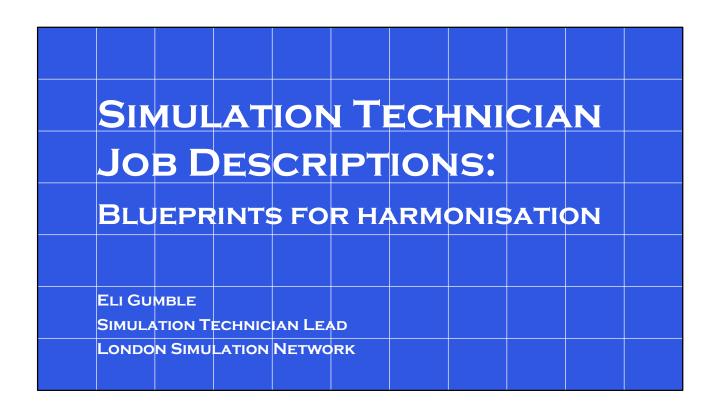
Portable AV devices Contributing to centre's social media accounts Production of promotional materials for courses Role play in scenarios Interfacing with department schedulers to ensure room availability Clinical Skill teaching/assessment

Wet lab

These are definitely some talking points – what should be done about this? Who can address this? Should we read too much into this since this is very early data? This is one for the working group.



And a final consideration is outliers and proper classification. Here's the raw data for Band 5. We see one column with not much blue in what is otherwise the core responsibilities for this band. This could indicate that this job description isn't for a technician, however it was sent to me as part of my call for technician job descriptions, so it could be that this person's JD doesn't reflect the work they do. When I looked at the e-mail it was sent with, the sender said it was the closest thing their trust had to a technician and may strengthen the case for standardised descriptions. Which I believe brings us full circle.

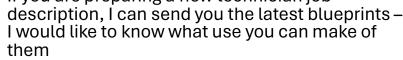


Summary

- Framework developed from an ASPiH standard to compare simulation technician JDs
- Results of comparisons will lead to a set of blueprints to aid with job description generation and technician training opportunities
- We may be able to identify and quantify areas of technician jobs underrepresented in job descriptions
- These blueprints can also be used for identifying whether existing or proposed jobs should or should not be labelled as a simulation technician

How you can help

- You can help boost the sample sizes!
 - · Scan the OR code or remember bit.ly/lsnsimtechsurvey and share with any technicians you know
 - Send any technician job descriptions to lsn@uclpartners.com
- If you are preparing a new technician job I would like to know what use you can make of





• eli.gumble@uclpartners.com



You can increase the sample sizes by sharing the survey or sending me any technician job descriptions you have for me to analyse. If you're preparing job descriptions, I can share the most up to date blueprints with you and you can let me know how they helped you or if they can be changed to help you more. I am also accepting critiques of my method to my e-mail address here.