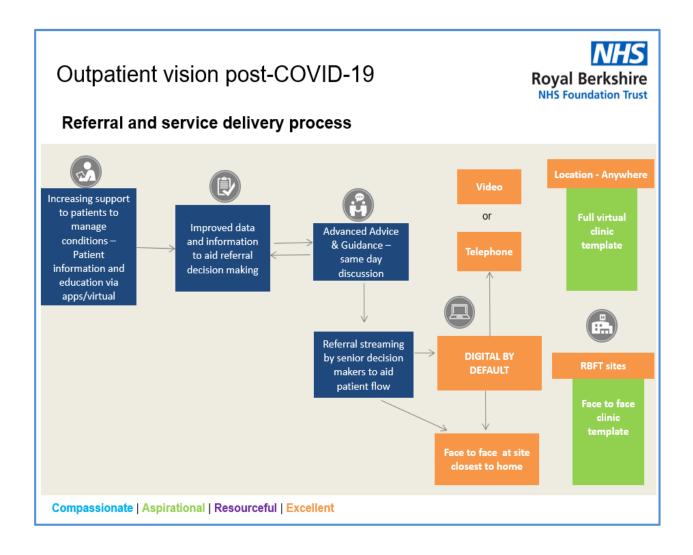
## Appendix: Post COVID-19 Outpatient Referral and Service Delivery Process



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## References

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- <sup>2</sup> Royal College of Physicians. Outpatients: the future adding value through sustainability. London: RCP, 2018. Available at: https://www.rcplondon.ac.uk/projects/outputs/outpatients-future-adding-value-through-sustainability
- <sup>3</sup> NHS England. Using online consultations in primary care: implementation toolkit. London: NHS England, 2020. Available at https://www.england.nhs.uk/publication/using-online-consultations-in-primary-care-implementation-toolkit/
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