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Powering Healthcare Staffing At Scale

Staffing processes are outdated, inefficient and unsustainable

1

Identifying unfilled slots

Repetitive manual process to find, isolate and send unfilled slots

2 **Find bank cover**

Bank staff are bombarded with lots of untargeted, hard to process, messages with lists of slots. Coordinating their responses is time consuming

3

Look for agency cover

At the same time, empty slots are cascaded to agencies who are expensive, duplicate the effort of the bank manager and disengage the workforce

Result:

- Poor fill rate
- Duplicated effort
- Wasted time on manual processes
- Expense on agency margin
- Disengaged bombarded workforce

Lantum Intelligent local staff management

Proven Product

1,500 Practices

4,000 GPs

4 million patient appointments

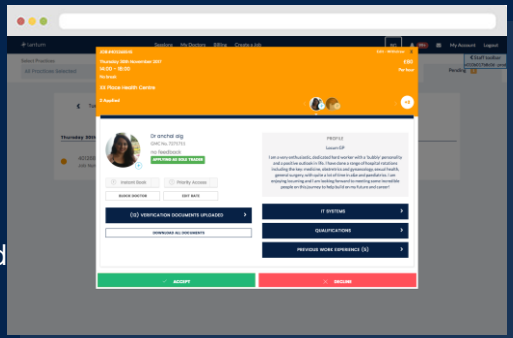
UK wide

How it works

1

Invite your GPs into your staff bank

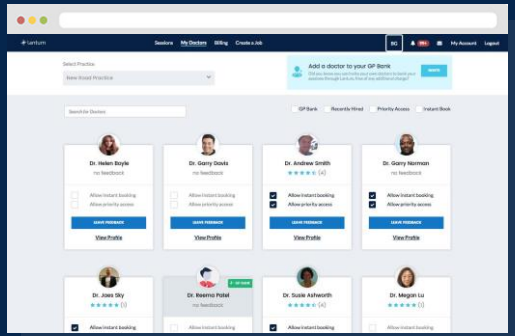
They can view and book your shifts



2

Share workforce across the patch

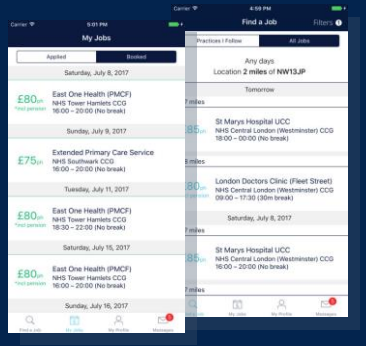
Join up with neighbouring organisations and share workforce



3

App for clinicians to book shifts

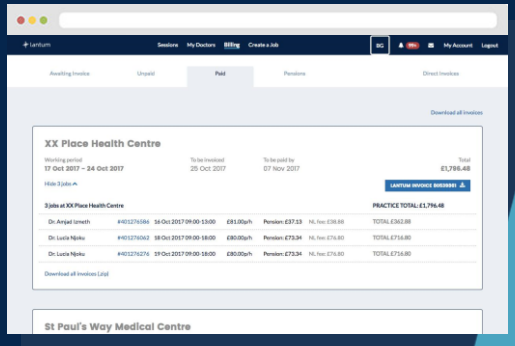
Clinicians love our app and tools to keep on top of work



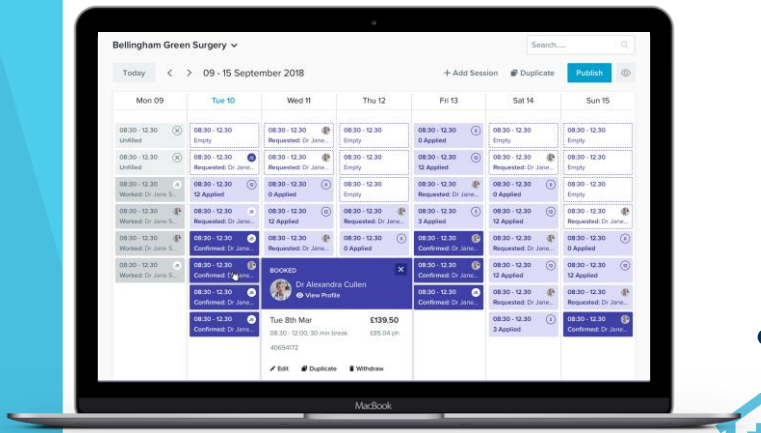
4

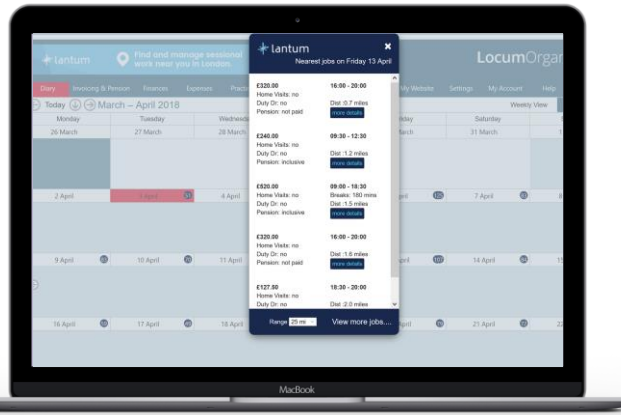
Back office process streamlined

Payroll, compliance all managed and automated by Lantum, centralised to remove inefficiency



Lantum's SaaS-enabled marketplace is the solution





Marketplace

Software for Staffing managers

e-Rostering
Shift management
Consolidate invoices
Automatic payroll
Automatic pension forms

Software for doctors

Work diary
Tax returns
Invoicing
Fast payments

We have built workforce engagement systems across the UK

To build resilience and stability in the workforce by providing a truly intelligent workforce engagement platform.

"Lantum has played a large part to the success of our service to date. It **reduced the workload and costs** significantly for workforce management and invoicing which has enabled us to input more time into other aspects of the project. We as a team **highly recommend Lantum**"

Lianne Fitzgerald
7 day access Ops Manager,
Tower Hamlets Care Group

We are expanding to support all staff grades

We want to expand our system to work with other groups of staff to **enable the five year forward view**

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Tower Hamlets GP Care Group CIC

Tower Hamlets GP Care Group CIC

Federation – TH GP Care Group CIC

Commissioner - TH CCG

Patient Population - 310,000

4 Localities, 8 Networks, 36 GP practices

April 2015 - GP Care Group part of wave 2 PMCF pilot (£2.6m)

Tower Hamlets extended access model

Locations:

- 4 sites – 1 per locality

Operating hours

- Saturday & Sunday 8am-8pm
- Monday – Friday 6:30pm – 8/10pm

Extended Access skill mix;

- 2 GP's per site
- 1 Clinical pharmacist
- 1 Nurse (BCG and flu clinics)

Access hubs booking via;

- General practice
- GP Out of Hours
- ED
- 111

Implementation and recruitment

Issues;
- Indemnity
- Staffing 1.5 hours
- Employment contracts

November 2015;
- Staffed hubs with “hub site” GP’s
- Local GP’s volunteered to staff hubs
- Payment complicated
- GPCG managing rota and invoices manually

January 2016
- GPCG partnered with Lantum
- Lantum and GPCG slowly promoted hub service and benefits of Lantum together
- Bank slowly developed
- Rota and invoices managed by Lantum

Expansion – Tower Hamlets GPCG today

Extended access hubs GP bank 90+

Regular GPs 30

Lantum has supported GPCG with

- Recruiting a very high standard of GP's
- Ensuring GP's applying for sessions provide all required documentation - no exceptions made
- Rota developed and populated via Lantum
- Invoices generated and managed via Lantum - one overall payment for GPCG
- Supporting extended access team with day to day issues

March 2017 TH GPCG Implemented Lantum service for OOH recruitment

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TOWER HAMLETS GP CARE GROUP CIC

LOCAL PEOPLE, LOCAL HEALTH

QUESTIONS?