

Top Tips for Implementation

1. Choose the condition(s) you would like to start with then run the searches to guide the workforce numbers required to implement those frameworks (NB: the high-risk lists will have less patients and so is a good place to start). Consider discussing with the ICS lead for long term condition management support.
2. Find the right clinical or operational lead within your PCN/Practice to champion this work.
3. Consider thinking about how the Proactive Care Frameworks can help to deliver local or national initiatives (i.e. BP @Home, Quality Outcomes Framework, Locally Commissioned Services, Direct Enhanced Service, Impact Investment Fund) leading to more efficient ways of working.
4. Ensure that both staff and patients have been informed about the proactive care frameworks and any changes to the usual long term condition reviews (e.g. reviews by healthcare assistants, social prescribers etc).
5. Ensure a workforce mapping exercise has been conducted to review the skillsets of your current workforce and that all members are working to their maximum competencies.
6. Consider the metrics you would like to collect (see the implementation guide for more information). Ensure these metrics have been included within the templates that are used to document the proactive care reviews. (Look for any coding that is not routinely used in your region e.g. 'provision of proactive care')